# JULIAN WILLS PERFORMANCE MARKETING WORK SAMPLES

**PUBLISHED JUNE 2022** 

## KPIS/REPORTING

At Everflow, I focused on driving inbound quality leads and gross leads. I use Everflow's open-API platform, HubSpot, and Tableau to report early ROI, (prior to factoring in CLV and LTV).

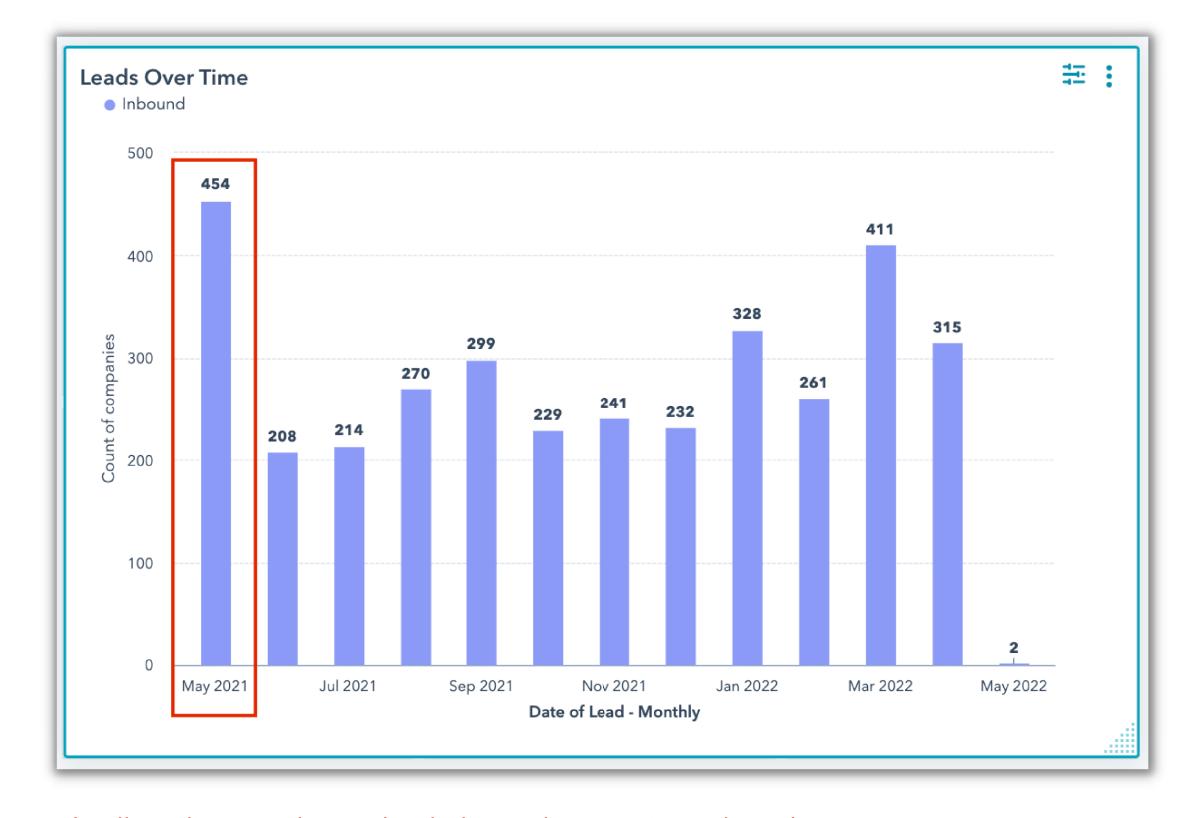
For the six months ended 12/31/22, Everflow Google Search generated \$210K in booked revenue on \$180K in spend, delivering a ~17% ROI.

| Œ  | Everflow: Bookings & Growth ☆ ④ ◇ File Edit View Insert Format Data Tools Extensions Help <u>Last edit was 3 days ago</u> |             |           |                      |           |                         |                     |              |              |             |             | ✓         |           |          |  |
|----|---|-------------|-----------|----------------------|-----------|-------------------------|---------------------|--------------|--------------|-------------|-------------|-----------|-----------|----------|--|
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| 87 | -   fx  |             |           |                      |           |                         |                     |              |              |             |             |           |           |          |  |
|    | Α   | BE          | BF        | BG                   | ВН        | BI                      | BJ                  | BK           | BL           | ВМ          | BN          | BO        | BP        | BQ       |  |
|    |   | Apr-21      | May-21    | Jun-21               | Jul-21    | Aug-21                  | Sep-21              | Oct-21       | Nov-21       | Dec-21      | 2021 Total  | Jan-21    | Feb-21    | Mar-21   |  |
|    | New Bookings:   | 47          | 38        | 39                   | 35        | 42                      | 40                  | 42           | 33           | 39          | 473         | 40        | 43        | 24       |  |
|    | Total Paying Customers  | 675         | 691       | 709                  | 723       | 738                     | 742                 | 756          | 765          | 776         | 776         | 795       | 803       | 793      |  |
|    | Paying Customers Growth Rate  | 3.37%       | 2.37%     | 2.60%                | 1.97%     | 2.07%                   | 0.54%               | 1.89%        | 1.19%        | 1.44%       | 2.20%       | 2.45%     | 1.01%     | -1.25%   |  |
|    | Inbound Quality Leads   | 53          | 50        | 69                   | 60        | 54                      | 55                  | 70           | 68           | 54          | 717         | 74        | 66        | 89       |  |
|    | Drift Quality Leads   | 54          | 53        | 77                   | 43        | 37                      | 37                  | 47           | 40           | 31          | 589         | 49        | 25        | 63       |  |
|    | Review Websites Quality Leads   | 11          | 17        | 10                   | 4         | 3                       | 0                   | 0            | 1            | 0           | 86          | 0         | 0         | 2        |  |
|    | Demand Gen Quality Leads  | 40          | 50        | 57                   | 34        | 54                      | 35                  | 34           | 35           | 44          | 508         | 46        | 55        | 60       |  |
|    | Total Non-Referral Quality Leads  | 158         | 170       | 213                  | 141       | 148                     | 127                 | 151          | 144          | 129         | 1,900       | 169       | 146       | 214      |  |
| 0  | Gross Leads   | 394         | 420       | 387                  | 330       | 441                     | 398                 | 350          | 328          | 341         | 4,523       | 501       | 370       | 524      |  |
| 1  | Lead Growth Rate  | 0.25%       | 6.60%     | -7.86%               | -14.73%   | 33.64%                  | -9.75%              | -12.06%      | -6.29%       | 3.96%       | 1.71%       | 46.92%    | -26.15%   | 41.62%   |  |
| 2  | Leads to Bookings Rate  | 11.93%      | 9.05%     | 10.08%               | 10.61%    | 9.52%                   | 10.05%              | 12.00%       | 10.06%       | 11.44%      | 10.50%      | 7.98%     | 11.62%    | 4.58%    |  |
| 3  | Clicks  | 14,858      | 15,468    | 16,050               | 16,514    | 19,538                  | 16,963              | 13,737       | 12,250       | 11,293      | 180,678     | 20,288    | 15,824    | N/A      |  |
| 4  | Click Growth Rate   | -4.82%      | 4.11%     | 3.76%                | 2.89%     | 18.31%                  | -13.18%             | -19.02%      | -10.82%      | -7.81%      | 1.21%       | 79.65%    | -22.00%   | N/A      |  |
| 5  | Visitors to Lead CR   | 3.28%       | 3.34%     | 3.14%                | 2.79%     | 3.08%                   | 3.13%               | 3.51%        | 3.53%        | 3.80%       | 3.25%       | 5.58%     | 3.12%     | 3.62%    |  |
| 5  | Site Visitors   | 12,029      | 12,585    | 12,340               | 11,823    | 14,339                  | 12,729              | 9,969        | 9,280        | 8,981       | 140,353     | 8,981     | 11,871    | 14,491   |  |
| 7  | Drift Conversations   | 315         | 328       | 273                  | 197       | 310                     | 219                 | 184          | 156          | 121         | 2,949       | 193       | 151       | 255      |  |
| 3  | Drift Emails Captured   | 123         | 126       | 124                  | 82        | 92                      | 80                  | 78           | 73           | 58          | 1,175       | 90        | 49        | 83       |  |
| 9  | Churn   | 22          | 24        | 21                   | 22        | 27                      | 37                  | 27           | 29           | 31          | 304         | 25        | 36        | 35       |  |
| 2  | TOTAL   | \$767,223   | \$755,166 | \$739,000            | \$749,439 | \$763,776               | \$828,726           | \$862,196    | \$891,186    | \$905,282   | \$9,449,322 | \$973,413 | \$952,615 | \$968,22 |  |
| 3  | Total (by Quarter)  |             |           | \$2,261,389          |           |                         | \$2,341,941         |              |              | \$2,658,664 |             |           |           |          |  |
| 4  | Final Total (Yearly) or ARR   | \$9,207K    | \$9,062K  | \$8,868K             | \$8,993K  | \$9,165K                | \$9,945K            | \$10,346K    | \$10,694K    | \$10,863K   |             | \$11,681K | \$11,431K | \$11,619 |  |
| 5  | Revenue Growth Rate   | 0.53%       | -1.57%    | -2.14%               | 1.41%     | 1.91%                   | 8.50%               | 4.04%        | 3.36%        | 1.58%       | 36.43%      | 7.53%     | -2.14%    | 1.64%    |  |
| 36 | Rough MRR Estimate by Customer  | \$1,137     | \$1,093   | \$1,042              | \$1,037   | \$1,035                 | \$1,117             | \$1,140      | \$1,165      | \$1,167     | \$1,112     | \$1,224   | \$1,186   | \$1,221  |  |

# HUBSPOT DASHBOARDS

I've been working as a HubSpot administrator since Everflow onboarded the CRM solution on 06/01/21. As of May 2022, inbound leads are up between ~50% to ~90% on a monthly basis since I joined Everflow.

Most importantly, inbound leads now regularly deliver 18 to 20 customers per month (see next slide).



(\*Bulk Podio CRM data uploaded to HubSpot prior to launch.)

# HUBSPOT DASHBOARDS

At Everflow, I'm tasked with driving forward organic search, paid search, and paid social (including Drift chat).

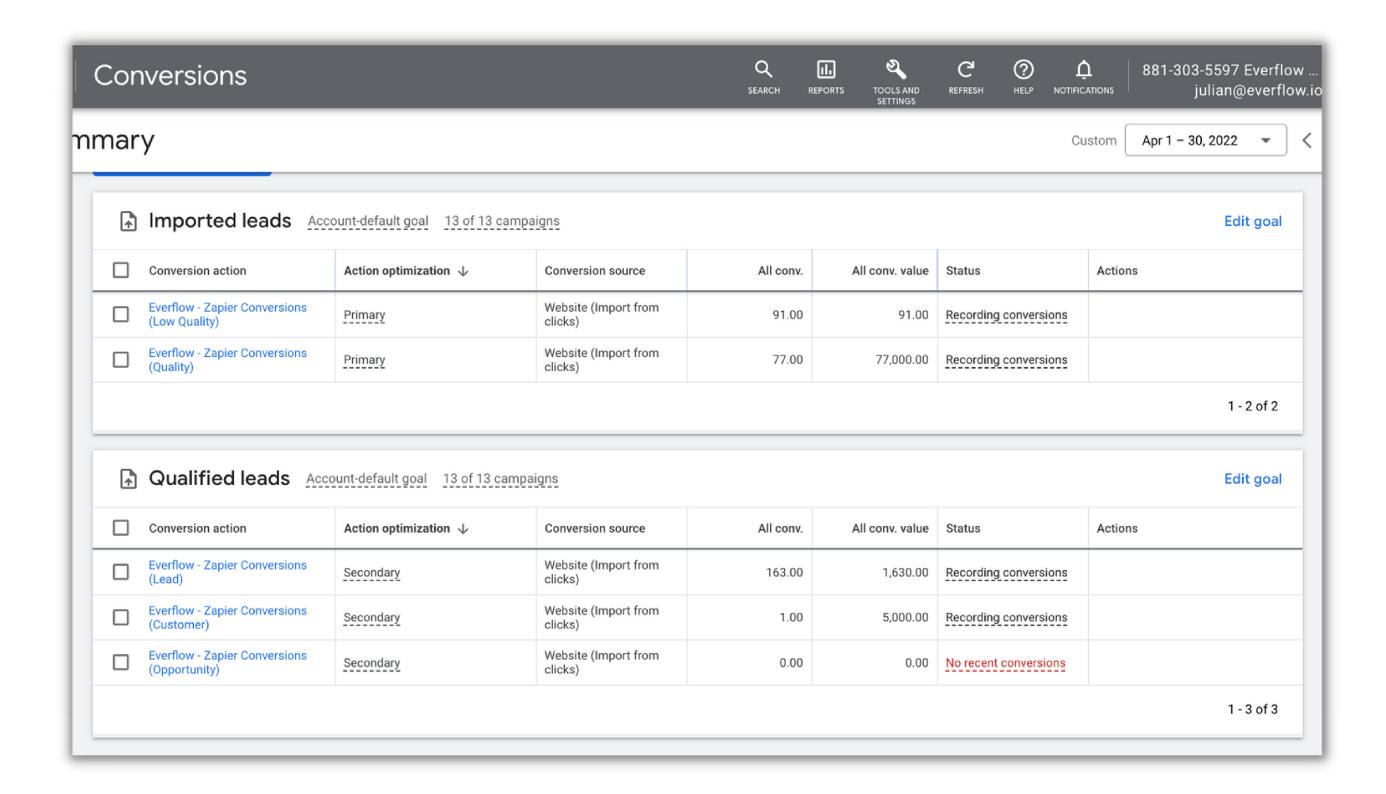
For April 2022, demand generation leads drove 50% of all new Everflow customers (18 of 36).



# **GOOGLE ADS**

Everflow focuses paid spend on platforms with strong intent for B2B SaaS (Gartner, Google Ads, and LinkedIn).

I've re-engineered Google Ads to deliver real-time offline conversion reporting. I wrote a detailed case study on these efforts, which was published on LinkedIn: https://bit.ly/3LyYdxA

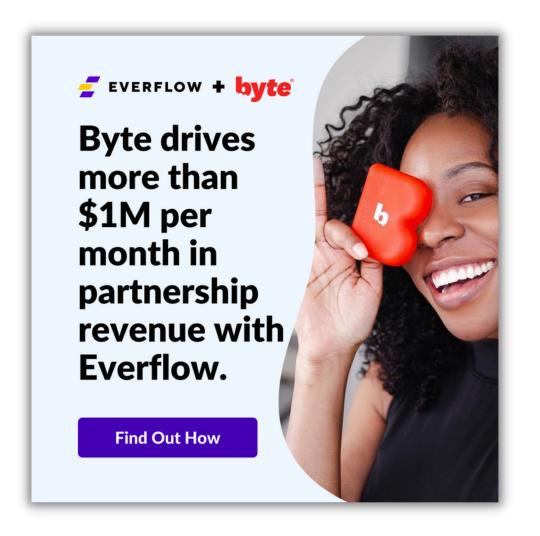


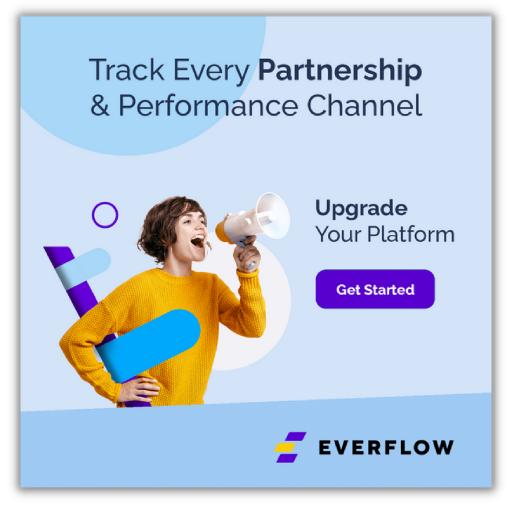
## **NOTABLE PROJECTS**

An Attom Data early 2020 LinkedIn campaign, which drove a lead from hedge fund titan Fortress, resulting in a two-year contract with an annual account value (AACV) of \$600K.



Everflow LinkedIn Single Image Ads, which we incepted in January 2022 and have produced several enterprise-quality leads (five have closed).





## **NOTABLE PROJECTS**

In 4Q 2018, Artivest's CIO tasked me with creating a multi-channel marketing campaign for the firm's push into private equity (feeder funds), including traditional, niche, and real estate PE strategies. The first image is a 20-page white paper, which I personally wrote to serve as the foundation of the campaign — educating HNW investors on the asset class. Artivest went on to hit its sales targets on every PE fund launch in calendar 2019.



